

Metafora – Website Terms & Conditions

Last updated: 5 September, 2025

Welcome to the website of Metafora Limited (“Metafora”, “we”, “us”, “our”). By accessing or using our website, you agree to these Terms and Conditions. If you do not agree, please do not use the site.

1. About Us

Metafora Limited is incorporated and registered in England and Wales (Company No. 09350521) with its registered office at Amelia House, Crescent Road, Worthing, West Sussex, BN11 1QR, United Kingdom.

We are in the business of providing global mail fulfilment, logistics and e-commerce services.

2. Use of This Website

You may use our website for lawful purposes only.

You must not misuse the site by knowingly introducing viruses, attempting to gain unauthorised access, or interfering with its proper operation.

The content on this website is for general information only and may be updated or withdrawn at any time.

3. Our Services

Information provided on this website about our services (including size and weight guides, product descriptions, and operational details) is for guidance only.

Services are provided subject to Metafora’s full Customer Contract Terms and Conditions, which will be shared with you if you enter into a service agreement.

Prohibited items and restrictions apply. Please see the [Universal Postal Union’s Prohibited Articles List](#).

4. Charges and Payment

Prices for services are provided on quotation.

Any charges, payment terms, and invoicing arrangements are governed by your individual customer contract with Metafora.

5. Intellectual Property

All content on this website, including text, graphics, logos and images, is owned by or licensed to Metafora and protected by applicable intellectual property laws.

You may not reproduce, distribute, or use any part of this site for commercial purposes without our prior written consent.

6. Liability

We use reasonable efforts to ensure the information on this site is accurate, but we make no guarantees.

To the fullest extent permitted by law, we exclude liability for any loss or damage arising from use of this website or reliance on its content.

Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability which cannot be excluded by law.

7. Data Protection

We process personal information in accordance with our Privacy Policy on the website.

8. Links to Other Websites

Our website may contain links to third-party websites. These are provided for your convenience only, and we are not responsible for their content or practices.

9. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

10. Contact Us

For any questions regarding these Terms, please contact us at info@metafora.uk.